

STATE OF MAINE
PUBLIC UTILITIES COMMISSION

June 11, 2019

NOTICE OF PUBLIC WITNESS
HEARINGS

PUBLIC UTILITIES COMMISSION
Investigation into Rates and Revenue
Requirements of Central Maine Power
Company

Docket No. 2018-00194

PUBLIC UTILITIES COMMISSION
Investigation into Metering and Billing
Practices of Central Maine Power Company

Docket No. 2019-00015

The Commission has scheduled three public witness hearings in the two Central Maine Power Company-related dockets referenced above. The date, time, and location of the three public witness hearings are as follows:

Date and Time	Location	Link to Directions
Tuesday, July 16, 2019, 6:00 p.m.	University of Southern Maine, 88 Bedford Street, Portland Hannaford Hall (in the Abromson Community Education Center)	https://usm.maine.edu/ maps-parking- transportation/portland
Thursday, July 18, 2019, 6:00 p.m.	University of Maine, 111 South Street, Farmington North Dining Halls (in the Olsen Student Center)	http://www2.umf.maine .edu/conferences/direc tions/
Monday, July 22, 2019, 6:00 p.m.	Public Utilities Commission, 101 Second Street, Hallowell Worster Room	Directions from I-95: https://www.maine.gov/ mpuc/about/archive/dir ectns.htm

Any member of the public who is not a party to either of these dockets may be a public witness, and may present testimony or comments on the issues in either or both

cases at one of the public witness hearings. A public witness may choose to give their testimony under oath. Sworn testimony (which is given under oath) will become part of the official record of the case, and the Commission may rely on it for its final decision in the case. Unsworn testimony (which is not given under oath) will not become a part of the official record of the case, and the Commission will not be able to rely on it. To ensure that all people who wish to testify have an opportunity to do so, and to ensure an efficient hearing, the Hearing Examiners may limit the amount of time each public witness may speak. MPUC Rules, ch. 110, § 8(B)(6).

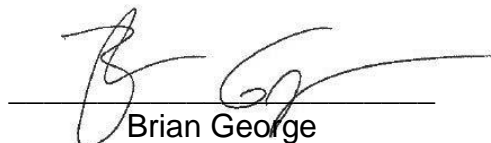
To promote the efficient processing of the hearings and aid public witnesses in understanding the major issues in these cases, the principal issues are as follows:

Docket Number	Major Issues
Docket No. 2018-00194	CMP's proposal to change its distribution rates Service quality and customer-service issues, including CMP call-center performance and billing issues involving billing delays and how information is presented on bills
Docket No. 2019-00015	Complaints about high bills beginning November 1, 2017, including allegations of incorrect dollar amounts or incorrect usage amounts

Dated at Hallowell, Maine, this 11th day of June, 2019.

BY ORDER OF THE HEARING EXAMINERS


Chuck Cohen


Brian George


Katie M. Gray